

THE GAGE TOWERS & WEST COAST SUITES

Conferences & Accommodation at UBC
5961 Student Union Blvd., Vancouver, BC V6T 2C9
Tel (604) 822-1000 Fax (604) 822-1001
www.ubcaccommodation.com

CHECK-IN: Check-in is any time after 3:00 PM. Guests of the West Coast Suites and the Gage Towers should check-in at the Walter Gage Residence Front Desk, located at 5959 Student Union Boulevard (Gate 2), which is open 24 hours a day. To find the residence, look for three 17-storey apartment towers. The main entrance is between the towers on the South side of the building.

CHECK-IN PROCEDURE: (Tour & School Groups only) Once your group has arrived, it is suggested that the group organizer check-in the group at the Front Desk, collect the room keys and distribute the keys amongst the group members.

CHECK-OUT: Check-out is 11:00 AM. If your group requires luggage storage after this time, please inquire at the Front Desk. Large groups should arrange for luggage storage prior to their arrival by contacting the Sales Office at Tel: 604.822.1060.

DESCRIPTION: All rooms are designated non-smoking. Daily housekeeping service, bed linens and towels are provided.

PARKING: Parking is available for a daily rate of \$5.00 + taxes (subject to change) in the parking lot surrounding The Gage Towers. Bus parking is available; please let your Sales Representative know in advance if required.

LAUNDRY: Laundry machines are located in each building. Laundry cards may be obtained at the front desk for a \$5 deposit to operate the machines in the Gage Towers. Credit can be added to the card in \$5 increments using a machine in the lobby. Each load will cost \$1.50 to wash and \$1.50 to dry. **Balances remaining on the cards cannot be refunded.** If possible, group members may wish to share cards to minimize the amount of the balances left on cards. For guests staying in the **West Coast Suites**, the washers and dryers are coin operated and take quarters and loonies (dollar coins). Laundry detergent can be purchased at the Gage Front Desk or at the Gage Mini Mart.

GUEST MESSAGES: All suites are equipped with telephones that have voicemail capability. Messages for guests staying in suites may be left on their voicemail by calling (604) 822-1000, then by pressing "1" after the prompt, followed by the guest's five-digit extension number. For guests in single rooms that are not equipped with telephones, pay phones are located on the main floor of each residence. Messages for guests may be left at the Front Desk by calling (604) 822-1000. These messages are stored at the Front Desk and a message tag is placed on the message board in the lobby to alert the guest that they have received a message. It is the responsibility of the guest to check the message board regularly, as messages cannot be delivered to individual rooms.

PRIVACY POLICY: For the safety and security of all our guests, and in compliance with provincial law, the front desk cannot supply room numbers or other information about guests to people inquiring by phone or in person. As well, doors to the residences remain locked at all times. Guests wishing to have people visit them should arrange a location and time to meet and explain this policy to their visitors.

EXPECTING MAIL? Guests wishing to receive mail during their stay can do so by using the address above (please include the group's name, guest's full name, and room number if known).

CAMPUS SERVICES: A convenience store, vending machines, Internet kiosk and Automated Teller Machine are located in the main lobby of the towers. There are various food outlets, and other amenities on-campus. Please contact your Sales Representative or the Front Desk for more details.

MEAL TICKETS: Contact Fred Cheng at (604) 822-9310 to arrange meal tickets for the Pacific Spirit Cafeteria, located in the Student Union Building (across from Gage Towers).

DRIVING FROM VANCOUVER INTERNATIONAL AIRPORT: From the airport, follow the signs to Vancouver. Take the Granville Street - City Centre exit. Turn left at West 70th Ave. Veer right onto SW Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles). Continue past UBC Gates 4 & 3 and turn right (South) onto Wesbrook Mall. Follow Wesbrook to Gate 2 at Student Union Blvd. and turn right.

DRIVING FROM SEATTLE: Take Interstate 5 North to the Canadian Border. Continue north for 40 minutes on Highway 99. Highway 99 turns into Oak Street at The Oak Street Bridge. The Oak Street Bridge is 6 km north of the Massey Tunnel; the airport is on your left. At the north end of the bridge, take the second exit: Marine Drive West. You curve under the bridge and start heading west, where you see an overpass. Bear to the right here and go up to merge with Granville Street. Stay on Granville as it turns to the north. Turn left onto 70th Ave, the second light and first main intersection. In two blocks, 70th becomes S.W. Marine Drive. Follow SW Marine Drive for approximately 15 km (10 miles, it curves North). Continue past UBC Gates 4 & 3 and turn right (South) onto Wesbrook Mall. Follow Wesbrook to Gate 2 at Student Union Blvd. and turn right.

DRIVING FROM DOWNTOWN: Turn right (west) onto 4th Avenue from either Granville or Burrard Street. Follow 4th Avenue westbound for approximately 5km (3 miles), until it turns into Chancellor Boulevard. Turn left onto Wesbrook Mall and right onto Student Union Boulevard at Gate 2.

PUBLIC TRANSIT: Take the #4 or #17 bus from Granville Street downtown. The trolley bus loop on campus is located in front of War Memorial Gym, approximately a 3 minute walk from The Gage Towers and West Coast Suites. There is no direct bus service from the Airport, but the Airporter Shuttle and public transit will take you downtown. Taxi fare is approximately \$25 from the airport to UBC Campus. There is a taxi stand adjacent to The Gage Towers and West Coast Suites.

